

## SUMMARY OF DECISIONS TAKEN

**MEETING:**                    **Environment and Economy Select Committee**  
**Tuesday 6 August 2013 Shimkent Room, Daneshill House, Stevenage, SG1 1HN**

**MEMBERS PRESENT:**    Councillors: J Hollywell (Chair), L Bell, P Bibby, J Brown, P Stuart and B Underwood.

<b>1. APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST</b>	<b>ACTION/LEAD</b>
<p>Apologies for absence were received from Councillors J Mead and R Parker CC.</p> <p>There were no declarations of interests.</p>	<p>G Moody Ext 2203</p>
<b>2. MINUTES – 10 JULY 2013</b>	
<p>It was <b>RESOLVED</b> that the Minutes of the meeting of the Environment &amp; Economy Select Committee held on 10 July 2013 be approved as a correct record and signed by the Chair.</p>	<p>G Moody Ext 2203</p>
<b>3. PRESENTATION - REFUSE AND RECYCLING</b>	
<p>The Committee received a presentation from the Head of Environmental Services and his team which detailed the services provided by the Council under the heading of ‘Recycling and Waste Management’.</p> <p>Members asked a number of detailed questions about the presentation which were answered by the officers.</p> <p>Potential subject areas identified for the Scrutiny Review were:</p> <ul style="list-style-type: none"> <li>• Cardboard recycling, changes and challenges</li> </ul>	

- The future of 'on street' recycling in the New Town given the level of vandalism meted out to recycling bins in the town centre
- The cost of replacement of waste and recycling receptacles for residential properties
- Developing a policy for missed bin collections and the use of Customer Relations Management (CRM) data
- The future and options for the Nappy Collection Service, including the promotion of alternatives to the use of disposables
- Complaints management
- Communication to customers about service disruptions

It was **RESOLVED** that the presentation be noted.

The Chair thanked the officers for their comprehensive presentation.

#### **4. REFUSE AND RECYCLING REVIEW**

Following on from the presentation Members identified a number of strands of the topic that they wished to review and lead roles for questioning were agreed and allocated as follows:

- Issues facing residents of flats and tower blocks – Councillor B Underwood
- Waste re-use and reduction – Councillor J Brown
- Nappies – Councillor P Bibby
- Recycling campaigns – Councillor P Stuart
- Complaints handling – Councillor L Bell
- Service disruption – Councillor R Parker CC
- Cardboard and recycling away from home – Councillor J Mead
- Equalities and Diversity issues – Councillor J Hollywell

The Chair suggested that Members could meet informally to prepare for the review sessions and the Scrutiny

<p>Officer requested that where possible Members advise him of questions in advance of the review meetings in order to allow for interviewees to be prepared for the review sessions.</p> <p>The Committee was advised by the Head of Environmental Services that representatives from ‘Waste Aware’, a Direct Services Organisation (DSO) in Hertfordshire and a DSO from outside the county should be available as ‘critical friends’ to attend a review session. It was noted that not all representatives would attend the same meeting.</p> <p>The Scrutiny Officer undertook to circulate an updated project plan and proposed meeting dates for the review sessions.</p> <p>It was <b>RESOLVED</b> that scoping document, along with the amendments identified above, be noted.</p>	<p>S Weaver Ext 2332</p> <p>L Myers Ext 8710</p> <p>S Weaver Ext 2332</p>
<p><b>5. URGENT BUSINESS</b></p>	
<p>None</p>	
<p><b>6. EXCLUSION OF PRESS AND PUBLIC</b></p>	
<p>Not required.</p>	<p>G Moody Ext 2203</p>
<p><b>PART II</b></p>	
<p><b>7. URGENT PART II BUSINESS</b></p>	
<p>None.</p>	<p>G Moody Ext 2203</p>